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September 26, 2016

Chairman Tom Wheeler
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

RE: WC Docket Nos. 16-143, 05-25 & 15-247 and RM-10593

Dear Chairman Wheeler:

As a competitive communications provider, my company is committed to bringing more choice, better service and innovation to the business broadband marketplace. We exclusively serve healthcare customers of all sizes—hospitals, behavioral health centers, community health centers, public health departments and more— with business data services (BDS) used for educational and research purposes, treating patients, and more.

Like all businesses, large or small, our customers will benefit from more choices and innovation, as it lowers prices and frees money for investment. As such, I write to you today to tell you that this BDS ruling can give us the kick-start needed to solve connectivity problems for many of our rural healthcare clients! I urge the FCC to adopt an Order that addresses the abuse of market power in the BDS market.

We feel strongly that Commission action is needed to increase competition, increase speeds, boost investment and lower prices for consumers, especially for rural healthcare providers who all need financial assistance in today's healthcare industry. With the advent of healthcare IT such as electronic health records (EHR) and new telemedicine services, it is now more important than ever that healthcare providers have competitive rates for the BDS that connect their patient services networks.

Our business, and subsequently our customers, relies extensively on BDS; however, the business data services marketplace has been plagued by monopoly rents that have inflated prices on high-capacity broadband lines. Yet, we do not see a return for that rent with investments into the network throughout rural America.

It is an exciting time for our country. After years of difficult legislative and regulatory work, I believe the public's interests will finally be served with FCC action. As we witness one of the nation's leading incumbent providers, Verizon, joining with the leading competitive telecommunications association, INCOMPAS, on a compromise agreement that would end a decade of disagreement, we move the nation forward to a better future. Our company supports this compromise agreement as it will bring pricing relief and set a better path for more competition and fair access in the future.

Sincerely,

Timothy J. Koxlien
CEO and Founder – TeleQuality Communications, Inc.
Board of Directors – INCOMPAS